

S4

Route Guide & Hazard Awareness



**SUTTON TOWN CENTRE - SUTTON STATION - BELMONT STATION
WALLINGTON STATION - BEDDINGTON PLOUGH - THERAPIA LANE
PURLEY WAY**

GoAhead
LONDON

ABOUT S4

SERVICE INFORMATION

CHANGEOVER | BEDDINGTON LANE

Meal relief changeovers will take place at **Beddington Lane**.

At Bus stops, (**Beddington Cross & Beddington Lane/ Sewage treatment Works**)

Always communicate in advance with iBus if you are late for any reason.



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route S4 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE NUMBER | CURTAILMENT ABBREVIATIONS

WM	Waddon Marsh	TL	Therapia Lane
BPL	Beddington Plough Lane	WS	Wallington Station
BS	Belmont Station	MR	Sutton, Marshall's Road

FACILITIES | THROUGHOUT THE ROUTE

- **Waddon Marsh.** Non TfL
- **Sainsbury's.** Non TfL when available
- **Sutton Marshalls Road stand.** TfL

If you urgently need to use a facility, please inform iBus immediately.

CONTENTS PAGE

RUNNING LIGHT

To and from Sutton Town Centre.

3

RUNNING LIGHT

To and from Waddon Marsh.

4

IN SERVICE 1

Route guide
From Waddon Marsh to Sutton Town Centre.

5

IN SERVICE 2

Route guide
From Waddon Marsh to Sutton Town Centre.

6

IN SERVICE 1

Route guide
From Sutton Town Centre to Waddon Marsh.

7

IN SERVICE 2

Route guide
From Sutton Town Centre to Waddon Marsh.

8

WADDON MARSH

Terminus Point and Map.

9

THERAPIA LANE

Turning point and map.

10

BEDDINGTON PLOUGH LANE

Turning point and map.

11

WALLINGTON STATION

Turning point and map.

12

BELMONT STATION

Curtilment point and map.

13

MARSHALL'S ROAD

Terminus Point and Map.

14

HALE & RIDE

Information of the Hale & Ride sections of the S4 route.

15

LOCAL HAZARDS

Hazards to be aware of and other points to note.

16

LOCAL HAZARDS

Hazards to be aware of and other points to note.

17

LOCAL HAZARDS

Hazards to be aware of and other points to note.

18

AT THE GARAGE

General information and safety at the garage.

19

SAFETY PAGE

Hazards to be aware of and other points to note.

20

OTHER INFORMATION

IBus procedure.

21

THINGS TO REMEMBER

Make notes along the way.

22

RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO SUTTON TOWN CENTRE

- From **Croydon garage**, turn left onto Beddington Lane **B272**
- At roundabout, take 2nd exit onto Beddington Lane **B272**
- Follow road ahead onto Hilliers Lane **B272**
- At traffic light, turn right onto Croydon Road **A232**
- At traffic light follow road ahead onto Acre lane **A232**
- Follow road ahead onto High Street **A232**
- At roundabout, take 1st exit onto Pound Street **A232**
- At traffic light, turn right onto Carshalton Road **A232**
- Follow road left onto Chalk Pit way **A232**
- At traffic light, turn right onto Sutton Court Road **A232**
- Follow road ahead onto Grove Road **A232**
- At traffic light, turn right onto Sutton Park Road **A232**
- At traffic light, Right onto Cheam Road **A232**
- Turn left, onto Bus Lane into St Nicholas Way **B2230**
- At Junction, turn right onto Crown Road **B2230**
- At junction, turn right onto High Street **B2230**
- Follow road left onto Marshall's Road **B2230** to **stand**

FROM SUTTON TOWN CENTRE

- From **stand** on Marshall's Road **B2230**
- Follow road right onto Throwley Way **B2230**
- At traffic light, turn left onto Charshalton Road **B2230**
- At traffic light, turn left onto Pound Street **A232**
- At roundabout, take 2nd exit onto Pound Street **A232**
- Follow road ahead onto High Street **A232**
- Follow road ahead onto Acre Lane **A232**
- At traffic light, continue ahead onto Croydon Road **A232**
- At traffic light, turn left onto Hilliers Lane **B272**
- Follow road ahead onto Beddington Lane **B272**
- At roundabout, take 1st exit onto Beddington Lane **B272**
- Turn right, into **Croydon garage**.

RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO WADDON MARSH

- From **Croydon garage**, turn right onto Beddington Lane **B272**
- At roundabout, take 3rd exit onto Coomber Way
- At roundabout, take 1st exit onto Ampere Way
- At roundabout, take 1st exit onto Ampere Way
- Stay right and go under the bridge to stay on Ampere Way
- At junction, Turn left onto Purley Way **A23**
- Turn left, onto Trafalgar Way
- Turn right, onto Drury Crescent
- Follow road right, onto Drury Crescent to **Stand**

FROM WADDON MARSH

- From **stand** continue ahead onto Drury Crescent
- At traffic light, turn right onto Purley Way **A23**
- As you go uphill turn left onto Galvini Way(**One Way**)
- Follow road onto Ampere Way
- At roundabout, take 2nd exit onto Ampere Way
- At roundabout, take 2nd exit onto Coomber Way
- At roundabout, take 1st exit onto Beddington Lane **B272**
- Turn left, into **Croydon garage**.

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

WADDON MARSH TO SUTTON TOWN CENTRE

- From **stand** continue ahead onto Drury Crescent
- At traffic light, turn right onto Purley Way **A23**
- As you go uphill turn left onto Galvani Way (**One Way**) onto Ampere Way
- At roundabout, take 1st exit onto Franklin Way
- At roundabout, take 4th exit onto Franklin Way
- At roundabout, take 1st exit onto Ampere Way
- At roundabout, take 2nd exit onto Coomber Way
- At roundabout, take 1st exit onto Beddington Lane
- At roundabout, take 1st exit onto Marlowe Way
- Stay right, onto ASDA's access Road(**turn left to service bus stop**)
- Turn right in car park to return back to Marlowe Way
- At roundabout, turn left onto Beddington Lane
- Follow the road ahead onto Hilliers Lane
- At traffic light, turn left onto Croydon road
- Turn right, onto Plough Lane
- At traffic light, continue ahead onto Mollison Drive
- At roundabout, take 1st exit onto Mollison Drive
- At junction, turn left onto Foresters Drive
- Turn right, onto Timberslip Drive
- Turn right, onto Carleton Avenue
- At junction, turn left onto Ingleby Way
- At junction, turn right onto Buckingham Way
- Continue ahead onto The Newlands
- At roundabout, take 1st exit onto Sandy Lane South
- Turn right, onto Woodcote Green
- At roundabout, take 3rd exit onto Woodcote Road
- Continue ahead onto Manor Road
- Turn Left onto Railway approach, (**serve stop D and use turning circle**)
- Turn left, onto Manor Road
- Turn left, onto Grosvenor Road
- At junction, turn left onto Park Lane
- Continue ahead onto Boundary Road
- At roundabout, take 3rd exit onto Stanley Park Road
- Turn left, onto Stanley Road

PART 1

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

WADDON MARSH TO SUTTON TOWN CENTRE

- Turn right, onto Cranfield Road West
- Follow road ahead onto Standley square(**stay straight on outside of square**)
- Turn right, onto Dingwall Road
- At junction, turn right onto Courtney Crescent
- Turn left, onto Gaynesford Road
- Turn right, onto Queen Mary's Avenue
- Turn left, onto Stanley Park Road
- At roundabout, take 1st exit onto Woodmansterne Road
- At roundabout, take 1st exit onto Woodmansterne Road
- At roundabout, take 2nd exit onto The Warren
- At junction, turn left onto Banstead Road South
- At junction, turn right onto Downs Road
- Turn right, onto (**Private Road in Royal Marsden Hospital Grounds**)
- Turn right, onto Downs Road
- At Junction, turn right onto Sutton Lane
- Turn left, onto Downs Road
- At junction, turn left onto Brighton Road
- Turn right, onto Station Road
- At junction, turn right onto Avenue Road
- At roundabout, take 2nd exit onto Avenue Road
- Follow road ahead onto Holland Avenue
- At junction, turn right onto York Road
- At roundabout, take 3rd exit onto Grange Road
- At junction, turn right onto Worcester Road
- Turn right, onto Mulgrave Road
- At junction, turn left onto Sutton High Street
- At traffic light, turn left onto Grove Road
- At traffic light, turn right onto Sutton Park Road
- At traffic light, Right onto Cheam Road
- Turn left, onto Bus Lane into St Nicholas Way
- At Junction, turn right onto Crown Road
- At junction, turn right onto High Street
- Follow road left onto Marshall's Road to **stand**

PART 2

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

SUTTON TOWN CENTRE TO WADDON MARSH

- From **stand** continue ahead onto Marshall's Road
- Turn right, onto Throwley way
- Use bus lane to serve stop (**I Manor Place**) Continue on Throwley Way
- Use bus lane to serve stop (**J Times Square**) Continue on Throwley Way
- Use bus lane to serve Stop **K, Sutton Police Station**
- At traffic light, turn left onto Charshalton Road
- At traffic light, turn right onto Chalk Pit Way
- At traffic light, stay right onto Sutton Court Road
- At traffic light, turn left onto Sutton High Street
- Turn right, onto Mulgrave Road
- Turn left, onto Worcester Road
- Turn left, onto Grange Road
- At roundabout, take 1st exit onto York Road
- Turn left, onto Holland Avenue
- Follow road ahead onto Avenue Road
- At roundabout, take 1st exit onto Avenue Road
- Turn left, onto Station Road
- At junction, turn left onto Brighton Road
- Turn Right, onto Downs Road
- Turn right onto Sutton Lane
- Turn left, onto Downs Road
- Turn left, onto (**Private Road in Royal Marsden Hospital Grounds**)
- Turn left, onto Downs Road
- Turn left, onto Banstead Road South
- Turn right, onto The Warren
- At roundabout, take 1st exit onto Woodmansterne Road
- At roundabout, take 2nd exit onto Woodmansterne Road
- At roundabout, take 3rd exit onto Stanley Park Road
- Turn right, onto Queen Mary's Avenue
- Turn left, onto Gaynesford Road
- Turn right, onto Courtney Crescent
- At junction, turn Left onto Dingwall Road
- Follow road ahead onto Stanley Square
- Follow road ahead onto Cranfield Road West

PART 1

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

SUTTON TOWN CENTRE TO WADDON MARSH

- Turn left, onto Stanley Road
- At junction, turn right onto Stanley Park Road
- At Roundabout, take 1st exit onto Boundary Road
- Continue ahead onto Park Lane
- Turn right, onto Grosvenor Road
- At junction, turn right onto Manor Road
- Turn onto Railway approach, (**serve stop D and use turning circle**)
- At junction, turn right onto Manor Road
- At traffic light, continue ahead onto Woodcote Road
- At roundabout, take 1st exit onto Woodcote Green
- At junction, turn left onto Sandy Lane South
- At roundabout, take 3rd exit onto The Newlands
- Stay right, onto Buckingham Way
- Turn left, onto Ingleby Way
- Turn right, onto Carleton Avenue
- Turn left onto Timberslip Drive
- At junction, turn left onto Foresters Drive
- Turn right, onto Mollison Drive
- At roundabout, take 2nd exit onto Mollison Drive
- At traffic light, follow road ahead onto Plough Lane
- At junction, turn left onto Croydon Road
- Turn right onto Hillier's Lane
- Follow the road ahead onto Beddington Lane
- At roundabout, take 2nd exit onto Marlowe Way
- Stay right, onto ASDA's access Road(**turn left to service bus stop**)
- Turn right in car park to return back to Marlowe Way
- At roundabout, take 2nd exit onto Beddington Lane
- At roundabout, take 3rd exit onto Coomber Way
- At roundabout, take 1st exit onto Ampere Way
- At roundabout, take 1st exit onto Ampere Way
- Stay right and go under the bridge to stay on Ampere Way
- At junction, Turn left onto Purley Way **A23**
- Turn left, onto Trafalgar Way
- Turn right, onto Drury Crescent
- Follow road right, onto Drury Crescent to **Stand**

PART 2

WADDON MARSH

TERMINUS POINT

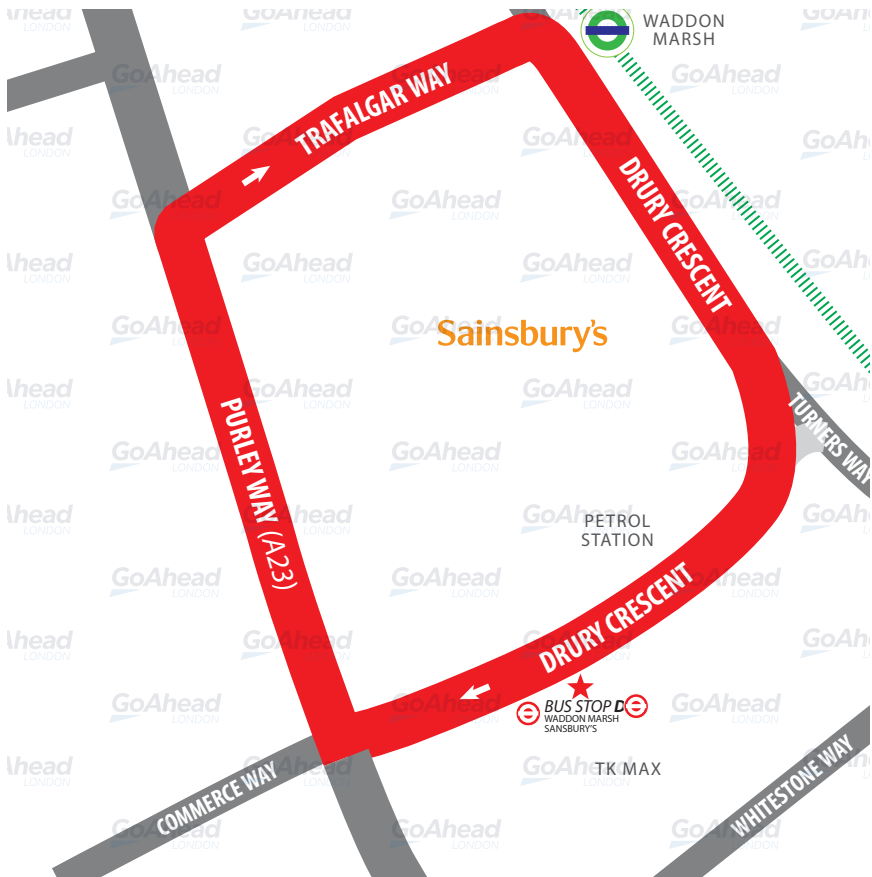
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Sutton, Marshall's Road. Proceed from Drury Crescent to stand.
Set down on Drury Crescent at **BUS STOP D.**

Towards Sutton, Marshall's Road. Depart via Drury Crescent.
Pick up on Drury Crescent at **BUS STOP D.**

Terminus point.

Blind display: **WADDON MARSH.**



THERAPIA LANE

TURNING POINT

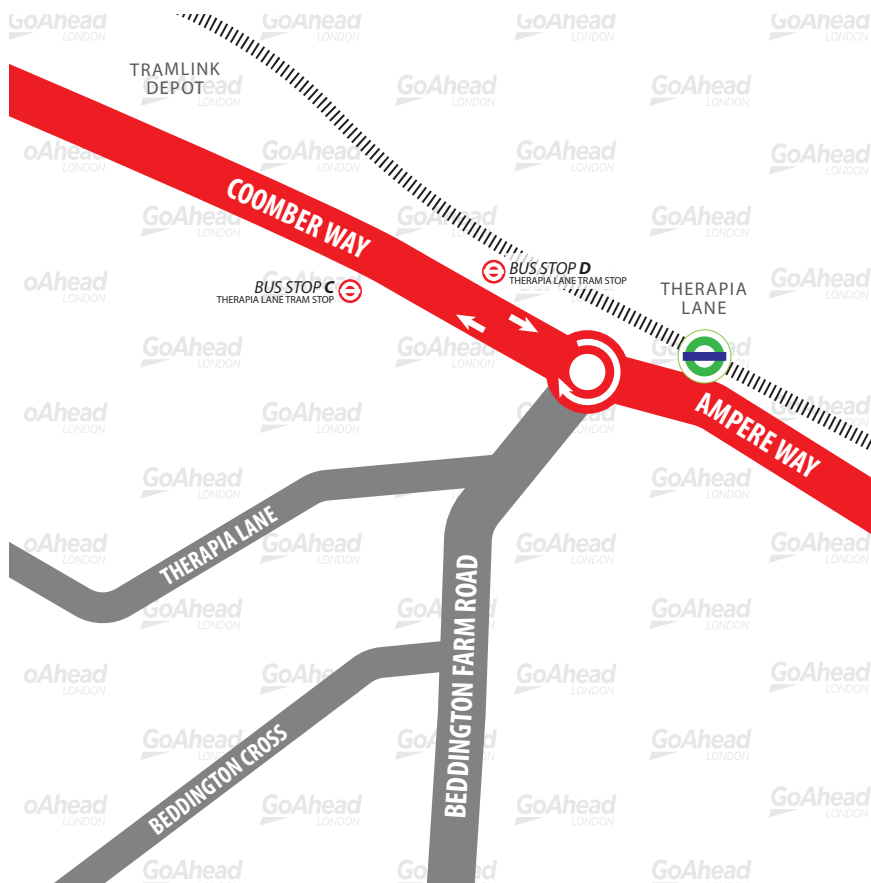
**TURNING
POINT ONLY.**
BUSES MUST NOT
STAND.

From Sutton, Marshall's Road. Proceed from Coomber Way.
Set down on Coomber Way at **BUS STOP D Therapia Lane Tram Depot.**

Towards Sutton, Marshall's Road. Depart via Coomber Way.
Pick up on Coomber Way at **BUS STOP C.**

Turning point only - buses must not stand.

Blind display: THERAPIA LANE, TRAM STOP.



BEDDINGTON PLOUGH LANE

TURNING POINT

**TURNING
POINT ONLY.**
BUSES MUST NOT
STAND.

From Sutton, Marshall's Road. Proceed from Plough Lane, Croydon Road.

Set down on Plough Lane at **BUS STOP A.**

Towards Sutton, Marshall's Road. Depart via Plough Lane.

Pick up on Plough Lane at **BUS STOP J.**

Turning point only - buses must not stand.

Blind display: **BEDDINGTON, PLOUGH LANE.**



WALLINGTON STATION

TURNING POINT

**TURNING
POINT ONLY.**
BUSES MUST NOT
STAND.

From Purley Way. Proceed from Railway Approach Turning Circle.
Set down on Railway Approach at **BUS STOP D.**

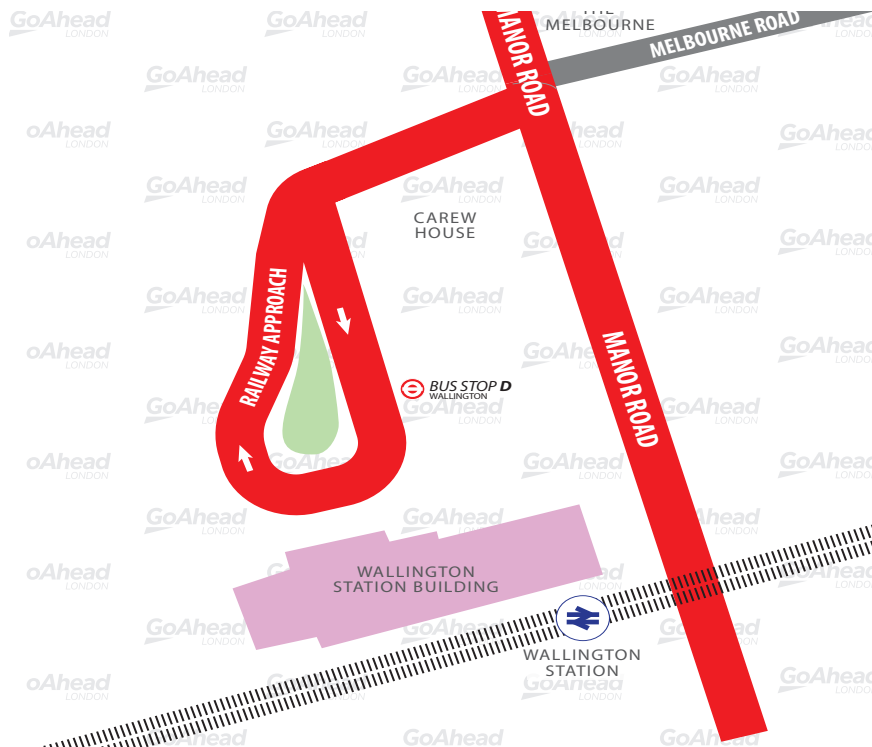
Towards Purley Way. Depart via Railway Approach Turning Circle.
Pick up on Railway Approach at **BUS STOP D.**

From Sutton, Marshall's Road. Proceed from Grosvenor Road.
Set down on Railway Approach at **BUS STOP A (Hail & Ride section)**

Towards Sutton, Marshall's Road. Depart via Railway Approach Turning Circle.
Pick up on Railway Approach at **BUS STOP D.**

Turning point only - buses must not stand.

Blind display: **WALLINGTON STATION.**



BELMONT STATION

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Purley Way. Proceed from Downs Road to **stand**.

Set down on Downs Road at **BUS STOP D**.

Towards Purley Way. Depart via Downs Road.

Pick up on Downs Road at **BUS STOP C**.

From Sutton, Marshall's Road. Proceed from Station Road to **stand**.

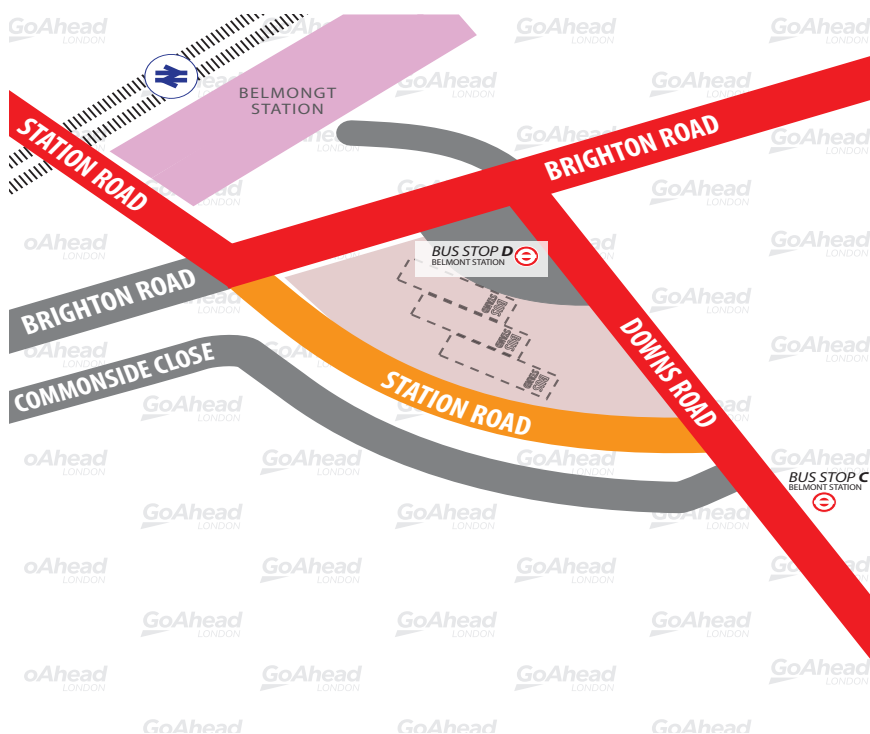
Set down on Station Road at **Alighting point Belmont/Station Road**.

Towards Sutton, Marshall's Road. Depart via Downs Road.

Pick up on Downs Road at **BUS STOP D**.

Public stand for up to 6 buses in marked bays standing abreast in dedicated bus lay-by.

Blind display: **BELMONT**.



MARSHALL'S ROAD

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Sutton, Marshall's Road. Proceed from Marshall's Road to **stand**.

Set down on Marshall's Road at **BUS STOP X**.

Towards Sutton, Marshall's Road. Depart via Depart to Marshall's Road.

Pick up on Marshall's Road at **BUS STOP D**.

Public stand for one bus on north side of Marshall's Road.

Blind display: **SUTTON, MARSHALL'S ROAD**.



HAIL & RIDE

CARE AND CAUTION



Hail & Ride sections:

Ex- Waddon Marsh Tram Stop

Section 1: Foresters Drive, Timberslip Drive, Carleton Avenue, Ingleby Way, Buckingham Way, The Newlands, Sandy Lane South.

Section 2: Grosvenor Road, Park Lane, Boundary Road.

Section 3: Stanley Road, Cranfield Road West, Stanley Square, Dingwall Road, Courtney Crescent, Gaynesford Road, Queen Mary's Avenue.

Section 4: Woodmansterne Road, The Warren.

Section 5: Avenue Road, Holland Avenue, York Road, Grange Road, Worcester Road, Mulgrave Road.

Ex- Sutton, Marshalls Road

Section 1: Mulgrave Road, Worcester Road, Grange Road, York Road, Holland Avenue, Avenue Road.

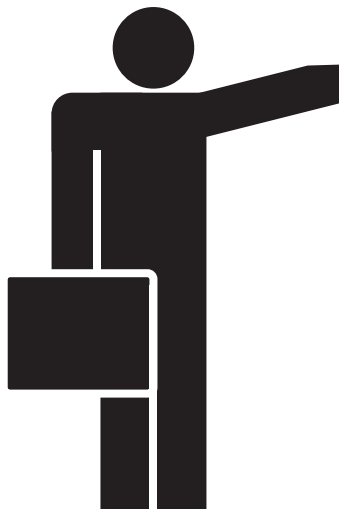
Section 2: The Warren, Woodmansterne Road.

Section 3: Queen Mary's Avenue, Gaynesford Road, Courtney Crescent, Dingwall Road, Stanley Square, Cranfield Road West, Stanley Road.

Section 4: Boundary Road, Park Lane, Grosvenor Road.

Section 5: Sandy Lane South, The Newlands, Buckingham Way, Ingleby Way, Carleton Avenue, Timberslip Drive, Foresters Drive.

The bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road. *Please use extra care and caution when travelling on these roads.*



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VEHICLES & BUS LANE | THROWLEY WAY

Bus lane merging with traffic. Traffic turning right across the bus lane onto Lodge Place and Manor Place. Extreme care and caution, Heavy pedestrian traffic. Carry out mirror checks to the nearside and blind spot, check for traffic turning right across the bus lane when exiting.

ONE WAY STREET | TOWN CENTRE

Carshalton Road. One Way street. Watch your speed. Heavy pedestrian traffic, extreme care and caution.

HAIL & RIDE SECTION | MULGRAVE ROAD

Tight residential road, slow speed and good mirror work required, cars parked on either side of the road.

HAIL & RIDE SECTION | GRANGE ROAD/YORK ROAD

Hail & Ride. Mini RAB at junction, very tight left-hand turn. Reduce speed, good positioning and mirror work required.

GIVE WAY LINE | HOLLAND AVENUE/AVENUE ROAD

Give way at junction. Stop and check for traffic in both directions.

HAIL & RIDE SECTION | THE WARREN/WOODMANSTERNE RD

Hail & Ride, Long stretch of road on Woodmansterne Road is unsuitable to serve hail and ride safely. Choose a safe location to board and alight passengers.

HOSPITAL | ROYAL MARSDEN HOSPITAL

Busy Hospital. Tight roads, road barrier and raised speed humps. Extreme care and caution. Reduce speed to a minimum.

BUSY BUS STATION | BELMONT BUS STATION

Busy Bus Station. Care and caution when entering and exiting the station. Park buses in a safe location, securing the bus if left unattended.

TIGHT ROAD | DOWNS ROAD

Very tight road with cars parked on the nearside. Good forward planning, clearance, positioning and mirror use required.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

HAIL & RIDE SECTION | QUEEN MARY AVENUE, GAYNESFORD ROAD, COURTNEY CRESCENT, DINGWALL ROAD, STANLEY SQUARE, CRANFIELD ROAD, WEST STANLEY ROAD.

Hail & Ride section. Tight residential roads, with cars parked on either side of road. Extreme care and caution, forward planning, clearance, positioning and mirror work required.

HAIL & RIDE SECTION | BOUNDARY ROAD/GROSVENOR RD

Hail & Ride section. Tight residential roads, with cars parked on either side of road. Extreme care and caution, forward planning, clearance, positioning and mirror work required.

PEDESTRIAN AREA | WALLINGTON STATION

Pedestrian area, parking on forecourt. Be aware of pedestrians, vehicles dropping off for the station

FLOODING | MANOR ROAD RAILWAY BRIDGE

Flooding. Road under bridge liable to flooding in very heavy rainfall.

PARKING | WOODCOTE ROAD

Parking,. Be aware of vehicles parking on the side of the road.

VARIOUS HAZARDS | MOLLISON DRIVE

Speed cushions and speed tables, Priority lanes School loadings. Drive over speed tables and speed cushions slowly and with care to avoid poor ride quality, injury to passengers /driver and damage to vehicle. Recommended Speed 10 mph Ensure you give way to traffic in the other direction where this priority is dictated by chicanes and signage. At Wilson's School closing time approach bus stops in this location at very low speed – pupils are inclined to surge into the road. Be aware of 20mph speed restriction along this road.

NARROW BRIDGE OVER RAILWAY | PLOUGH LANE

Narrow bridge over railway. Be aware of oncoming vehicles and give way if necessary.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

FLOODING | BEDDINGTON LANE

Flooding. Road liable to flood/large puddles after rainfall.

BUSY AREA | MARLOWE WAY/ASDA ACCESS ROAD

Pedestrian area, Supermarket car park. Be aware of pedestrians, vehicles dropping off, vehicles parking.

BUS GARAGE | BEDDINGTON LANE

Bus Garage. Be aware of buses entering and leaving garage.

VARIOUS HAZARDS | COOMBER WAY/AMPERE WAY

Parking on both sides, particularly HGV s and large lorries, Pedestrians accessing tram area. Take care there is enough road space to proceed and look out for oncoming vehicles. Be aware of pedestrians that may walk into the path of the bus.

SLIP ROAD | AMPERE WAY/PURLEY WAY

Slip Road. When merging into traffic on Purley Way be aware of speed of approaching vehicles.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distracted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault

MAKE NOTES ALONG THE WAY!

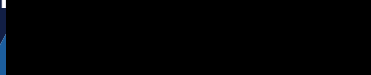
We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:



Lost property for the public



Front desk allocations

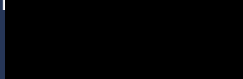


DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC
APART FROM THE LOST PROPERTY NUMBER.

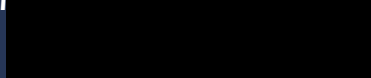
London Travel Information



Emergencies



Metropolitan Police



www.goaheadlondon.com

All content and design of this route guide is the property of Go-Ahead London. No content may be copied, distributed, published or used in any way, in whole or in part, without prior written agreement from Go-Ahead London.
Artwork and maps designed and produced by Peter Dias, peter.dias@goaheadlondon.com